



# Parent Code of Conduct

*We aim to be the school of choice at the heart of our community.  
Through living our Christian values, all children and adults at WCEJS have the opportunity to flourish as individuals.  
We nurture the curiosity to learn, the courage to lead and the compassion to care.*

1. At Wendover CE Junior School we are very fortunate to have supportive friendly parents and carers. Our parents understand that a good working relationship between home and school helps children to flourish. For these reasons we encourage parents and carers to participate fully in the life of our school.
2. The purpose of this policy is to provide guidance to all parents, carers and visitors about our expectations and to ensure that we maintain an atmosphere of mutual respect and understanding.
3. **We expect parents, carers and visitors to:**
  - cooperate with and support the school for the benefit of all children;
  - respect the caring ethos of our school and model our school values;
  - treat **all** members of the school community with respect;
  - work with the school to help resolve concerns, accepting that there may be different perceptions;
  - manage their own child's behaviour, particularly where it could lead to conflict, aggression or unsafe behaviour;
  - avoid using staff as threats to manage or admonish a child's behaviour;
  - Respect the right of other parents and children to confidentiality;
  - accept that operational decisions are not open for debate or gossip in open forums or on social media;
  - follow safeguarding guidance and respect the boundaries and rules put in place.

**In order to support a peaceful and safe school environment the school cannot tolerate parents, carers or visitors exhibiting the following whilst engaged in any activity connected with the school:**

- disruptive behaviour which interferes or threatens to interfere with the running of the school;
- verbal / physical aggression or intimidating behaviour to any member of the school community;
- use of offensive or profane language;
- abusive or threatening communication (in any form);
- damage to school property;
- defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff, including use of social media sites (See Appendix 1);
- use of verbal or physical aggression towards another parent or child (including physically punishing your own child on school premises);
- approaching someone else's child in order to discuss or chastise them because of their perceived actions (this behaviour is not acceptable and leaves adults open to allegation which may result in legal consequences);
- smoking or consumption of alcohol or drugs whilst on school property;
- bringing dogs onto school premises;
- driving onto school premises during peak times if not authorised or driving without due care and attention (this includes driving in excess of the speed limit, not following the one-way system, tail-gating under the barrier and parking inconsiderately)

Should **any** of the above behaviour occur, the school may feel it is necessary to contact the appropriate authorities and if necessary, restrict services or ban the offending adult from the premises.

We trust that parents and carers will assist our school with the implementation of this policy, including informing all persons with responsibility for collecting children of our expectations. We thank you for your continued support.

**Appendix 1**

**Inappropriate use of Social Media**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases, other parents/pupils. The Governors of Wendover CE Junior School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels (Class Teacher, Year Leader, SENDCo, Headteacher or the Chair of Governors), so they can be dealt with fairly, appropriately and effectively.

All parties are reminded that social media platforms or apps are not the place to post speculative or factually inaccurate information. Nor should they be used as channels for gossip or to canvass opinion about the school, including operational decisions. The school will not engage with collective concerns galvanised in such a manner. Parents must use the appropriate channels to raise their concern.

In the event that any pupil or parent/carer of a child being educated at Wendover CE Junior School is found to be posting libellous or defamatory comments online, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

Deliberate and continued online behaviour which causes another person to feel humiliated, threatened or abused is likely to be viewed as cyber bullying and treated most seriously.

In serious cases the school will consider its legal options to deal with any such behaviour.

**Other policies to be read in conjunction with this policy:**

- Home school agreement
- Communication Policy